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memoQ server: Hosting security information

ISO 27001 certified by September 2016

Protecting data at rest

All memoQ servers hosted by Kilgray run on dedicated physical server machines, provided by professional hosting providers.

Server security

Our hosted servers are protected by industry standard, hardened firewalls. We have reduced the number of entry points to a bare minimum, and we monitor unauthorized access attempts.

Securing data in transit

When you connect to your memoQ server, either by memoQ client or through WebTrans (browser-based interface), your communication is always encrypted using Transport Layer Security (TLS 1.0), the same protocol that is used by banks all over the world. You don't have to worry about the prying eyes looking at your data while it is traveling across the Internet.

Network

Network access to the hosted memoQ servers is limited to what is actually required to work with memoQ:

- Default HTTP/HTTPS to access memoQWeb.
- Secure TCP port 2705: default memoQ port to access the server from memoQ translator pro or memoQ project manager.
- Secure TCP port 8080: Resources API connection. Also WS API connection, if subscribed for the memoQ server web service API component. This is customizable.

For maintenance of the memoQ cloud infrastructure the Kilgray staff uses some further protected connections like RDP, only via our secured network.

Data safety

As part of the installation process, a „maintenance window” is set, when your memoQ servers complete data is safely backed up, and uploaded to a separate server. The time of backup is customizable.

Variability

As your memoQ server is hosted on a dedicated machine, the environment is highly customizable to meet your needs.